## **Provider Inspection Summary**

For the period 06/01/2003 to 05/31/2006 Community Based Residential Facility CLASS CNA (NONAMBULATORY) STATE OF WISCONSIN
Bureau of Quality Assurance
P.O. Box 2969
Madison WI 53701-2969

#### **Facility Information**

Facility Name: HEARTLAND HOUSE OF PIONEER RIDGE (0009147)

Address: 1480 BEARS COURT, PLATTEVILLE, WI 53818

**License Status: REGULAR** 

Licensed/Certified/Registered 06/01/2001

Regional Office: SOUTHERN REGION (MADISON), (608) 243-2370

**Survey History** 

Survey ID: 0096809 End Date: 04/10/2006 Type: STANDARD Purpose: SURVEY

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #10008364 Served 04/29/2006

Deficiencies Cited Subject Area Subject Area Corrected

83.14(1)(a) CLIENT RELATED TRAINING

83.21(4)(t) INCOMPETENCY

83.42(3)(f) SLEEPING HOURS EVACUATION DRILL

Survey ID: 0095245 End Date: 07/19/2005 Type: OTHER Purpose: COMPLAINT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

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Survey ID: 0094132 End Date: 01/21/2005 Type: OTHER Purpose: VERIFICATION VISIT

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #10008109 Served 02/17/2005

		Compliance		
<b>Deficiencies Cited</b>	Subject Area	Verified	Corrected	
83.11(3)(a)	RESPONSIBILITIES	04/10/2006	Yes	
83.14(1)(a)	CLIENT RELATED TRAINING			
83.14(1)(d)	FIRE SAFETY, FIRST AID & CHOKING	04/10/2006	Yes	

Survey ID: 0093700 End Date: 10/28/2004 Type: STANDARD Purpose: COMPLAINT

**Results:** ENFORCEMENT ACTION

Statement of Deficiency: #10008060 Served 12/01/2004

	<u>Compliance</u>	
Subject Area	<u>Verified</u>	Corrected
ENTITY BACKGROUND CHECK REQUIREMENTS	01/21/2005	Yes
OUT OF STATE BACKGROUND CHECKS	01/21/2005	Yes
COMPLETE BACKGROUND INFORMATION	01/21/2005	Yes
DISCLOSURE FORM		
RESPONSIBILITIES	04/10/2006	Yes
CLIENT RELATED TRAINING		
FIRE SAFETY, FIRST AID & CHOKING	04/10/2006	Yes
PROMPT AND ADEQUATE TREATMENT	01/21/2005	Yes
INCOMPETENCY	01/21/2005	Yes
LEISURE TIME ACTIVITIES	01/21/2005	Yes
PRACTITIONER'S WRITTEN ORDER FOR MEDS	01/21/2005	Yes
UNIT DOSE OR UNIT TIME PACKETS	01/21/2005	Yes
<b>EVALUATION RESIDENT EVACUATION LIMITS</b>	01/21/2005	Yes
ANNUAL EVALUATION MORE THAN 2 MINUTES	01/21/2005	Yes
	ENTITY BACKGROUND CHECK REQUIREMENTS OUT OF STATE BACKGROUND CHECKS COMPLETE BACKGROUND INFORMATION DISCLOSURE FORM RESPONSIBILITIES CLIENT RELATED TRAINING FIRE SAFETY, FIRST AID & CHOKING PROMPT AND ADEQUATE TREATMENT INCOMPETENCY LEISURE TIME ACTIVITIES PRACTITIONER'S WRITTEN ORDER FOR MEDS UNIT DOSE OR UNIT TIME PACKETS EVALUATION RESIDENT EVACUATION LIMITS	Subject Area ENTITY BACKGROUND CHECK REQUIREMENTS OUT OF STATE BACKGROUND CHECKS OUT OF STATE BACKGROUND INFORMATION O1/21/2005 COMPLETE BACKGROUND INFORMATION DISCLOSURE FORM RESPONSIBILITIES O4/10/2006 CLIENT RELATED TRAINING FIRE SAFETY, FIRST AID & CHOKING PROMPT AND ADEQUATE TREATMENT O1/21/2005 INCOMPETENCY O1/21/2005 LEISURE TIME ACTIVITIES O1/21/2005 PRACTITIONER'S WRITTEN ORDER FOR MEDS UNIT DOSE OR UNIT TIME PACKETS O1/21/2005 EVALUATION RESIDENT EVACUATION LIMITS O1/21/2005

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Survey ID: 0092067 End Date: 02/05/2004 Type: STANDARD Purpose: SURVEY/COMPLAINT

**Results:** ENFORCEMENT ACTION

**Statement of Deficiency:** #10007936 Served 03/06/2004

		Compliance	
Deficiencies Cited	Subject Area	Verified	Corrected
50.065(2)(b)intro	ENTITY BACKGROUND CHECK REQUIREMENTS		
50.065(4m)(c)	COMPLETE BACKGROUND INFORMATION		
	DISCLOSURE FORM		
83.14(1)(a)	CLIENT RELATED TRAINING		
83.14(1)(c)	UNIVERSAL PRECAUTIONS	10/29/2004	Yes
83.14(1)(d)	FIRE SAFETY, FIRST AID & CHOKING		
83.14(2)	TRAINING DIETARY NEEDS & MENU PLANNING	10/29/2004	Yes
83.16(2)	RESPITE CARE RESIDENTS	10/29/2004	Yes
83.21(4)(t)	INCOMPETENCY		
83.32(2)(c)1	ANNUAL EVALUATION-PARTICIPATION	10/29/2004	Yes
83.32(4)(a)	PERSONS IN RESPITE CARE	10/29/2004	Yes
83.33(3)(i)2	MEDICAL CONDITION RECORDED IN RECORDS	10/29/2004	Yes
83.42(2)(a)	<b>EVALUATION RESIDENT EVACUATION LIMITS</b>		
83.42(2)(b)	ANNUAL EVALUATION MORE THAN 2 MINUTES		

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**Enforcement History** 

Date: 04/28/2006 SOD #10008364 Appealed: Yes Decision: PENDING

Sanctions

COMPLY WITH DEPARTMENT PLAN OF CORRECTION

COMPLY WITH REQUIREMENT

PROVIDE TRAINING

FORFEITURE---83.14(1)(a)

FORFEITURE---83.21(4)(t)

FORFEITURE---83.42(3)(f)

Date: 02/14/2005 SOD #10008109 Appealed: Yes Decision: STIPULATION

**Sanctions** 

FORFEITURE---83.11(3)(a)

FORFEITURE---83.14(1)(a)

FORFEITURE---83.14(1)(d)

Date: 11/29/2004 SOD #10008060 Appealed: No

Sanctions

NO NEW ADMISSIONS

FORFEITURE---50.065(2)(b)

FORFEITURE---50.065(4m)(c)

FORFEITURE---83.11(3)(a)

FORFEITURE---83.14(1)(a)

FORFEITURE---83.14(1)(d)

FORFEITURE---83.21(4)(p)

FORFEITURE---83.21(4)(t)

FORFEITURE---83.33(2)(c)

FORFEITURE---83.42(2)(a)

Printed 07/28/2006

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Date: 03/05/2004 SOD #10007936 Appealed: No

Sanctions

FORFEITURE---50.065(2)(b) FORFEITURE---50.065(4m)(c) FORFEITURE---83.14(1)(a) FORFEITURE---83.14(1)(c) FORFEITURE---83.14(1)(d)

FORFEITURE---83.14(2) FORFEITURE---83.33(3)(i)2

Disclaimer: This information is provided as a public service by the Wisconsin Department of Health and Family Services (DHFS). The

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**Complaint History** 

Date Complaint Received: 06/15/2005 Date Investigation Completed: 07/19/2005

Subject Area(s) Result SOD #

STAFF ADEQUACY NOT SUBSTANTIATED PROGRAM SERVICES NOT SUBSTANTIATED

Date Complaint Received: 09/01/2004 Date Investigation Completed: 10/29/2004

Subject Area(s)ResultSOD #SUPERVISIONSUBSTANTIATED10008060

Date Complaint Received: 12/09/2003 Date Investigation Completed: 02/09/2004

Subject Area(s) Result SOD #

MEDICATIONS NOT SUBSTANTIATED STAFF TRAINING AND PROFICIENCY NOT SUBSTANTIATED